

JR Exchange offices

in Japan

Station	Office	Service Hours	
		Mon-Frid	Sat, Sun & Hol
Kushiro	Travel Service Center		10:00-18:00
Obihiro	Travel Service Center		9:00-17:00
Asahikawa	Travel Service Center		9:30-17:30
Sapporo	JR Information Desk		8:30-19:00
	Travel Service Center (East)	10:00-19:30	10:00-18:00
	Travel Service Center (South)		10:00-20:00
New-Chitose Airport	JR Information Desk		8:30-19:00
Hakodate	Travel Service Center		10:00-18:00
Shin-Hakodate Hokuto	Ticket Office		9:00-19:00
Aomori	Travel Service Center		10:00-17:30
Hachinohe	Travel Service Center		10:00-17:30
Morioka	Travel Service Center		10:00-18:30
Akita	Travel Service Center	10:30-18:00	10:30-17:00
Sendai	Travel Service Center	08:30-19:00 (Mon-Sat)	
		08:30-18:00 (Sun & Hols)	
Yamagata	Travel Service Center	10:00-18:00 (Mon-Fri)	
		10:00-17:00 (Sat)	
		Closed on Sundays and national holidays	
Fukushima	Travel Service Center	10:00-18:00 (Mon-Sat)	
		Closed on Sundays and national holidays	
Niigata	Travel Service Center	10:00-19:00	10:00-17:00
Nagano	Travel Service Center	10:00-19:00	10:00-17:30
Mito	Travel Service Center	10:00-19:00	10:00-17:00
Narita Airport	JR EAST Travel Service Center		8:15-19:00
	Ticket Office		6:30-8:15, 19:00-21:45
Terminal 1	NARITA INTERNATIONAL AIRPORT TERMINAL 1 TRAVEL CENTER		9:00-20:00
Narita Airport	JR EAST Travel Service Center		8:15-20:00
Terminal 2•3	Ticket Office	6:30-8:15	20:00-21:45
Tokyo	JR EAST Travel Service Center		7:30-20:30
	JR-CENTRAL Ticket Office (Yaesu Central)		7:30-20:30
	JR-CENTRAL Ticket Office (Yaesu North)		9:00-19:00
	JR Tokai Tours Tokyo Office		10:00-18:00
Ueno	JR EAST Travel Service Center	8:30-19:00	8:30-18:00
Shinjuku	JR EAST Travel Service Center		8:00-19:00
	Information Center (East Gate)		9:00-19:00
Shibuya	JR EAST Travel Service Center		10:00-18:30
Ikebukuro	JR EAST Travel Service Center		9:00-18:00
Shinagawa	Information Center (Central Ticket Gate)		9:00-19:00
	JR-CENTRAL Ticket Office		9:00-19:00
	JR Tokai Tours Shinagawa Office	11:00-19:00	11:00-18:00
Hamamatsuchō	JR EAST Travel Service Center		7:45-18:30
Haneda Airport	JR EAST Travel Service Center		6:45-18:30
International Terminal	(Tokyo Monorail 2F Ticket Gate/Arrival lobby)		
Yokohama	Travel Service Center	10:00-20:00	10:00-19:00
Shin-Yokohama	JR-CENTRAL Ticket Office		8:00-20:30
	JR Tokai Tours Shin-Yokohama Office	11:00-19:00	10:00-18:00
Odawara	JR-CENTRAL Ticket Office		8:00-20:30
Mishima	Ticket Office (South)		8:00-20:30
	JR Tokai Tours Mishima Office	10:00-18:00 (Mon-Sat)/No Service (Sun & Hols)	
Shizuoka	Ticket Office		8:00-20:30
	JR Tokai Tours Shizuoka Office	10:00-19:00	10:00-18:00
Hamamatsu	Ticket Office		5:50-23:20
	JR Tokai Tours Hamamatsu Office	5:50-23:20	10:00-18:00
Nagoya	JAPAN RAIL PASS Exchange Office		10:00-19:00
	Ticket Office	6:00-10:00	19:00-23:00
	JR Tokai Tours Nagoya Office		9:00-19:30
	JR Tokai Tours Nagoya Station Hirokoji Entrance Office	10:00-19:00	10:00-17:30
Central Japan International Airport*	JR Tokai Tours Nagoya Station Hirokoji Entrance Office		9:00-20:30
Toyama	Ticket Office (Central)		5:40-23:30
Kanazawa	Ticket Office (Central)		4:40-23:30
Kyoto	Ticket Office (JR-WEST Central)		5:30-23:00
	Ticket Office (JR-CENTRAL Hachijo Shinkansen)		8:30-23:00
	JR Tokai Tours Kyoto Office		8:30-19:00
	JR Tokai Tours Kyoto Station Shinkansen Central Entrance Office	11:30-19:00	11:30-18:00
Higashi-Maizuru	Ticket Office		5:30-21:00
Nishi-Maizuru	Ticket Office		5:40-21:00
Shin-Osaka	Ticket Office (JR-WEST East)		5:30-23:30
	Ticket Office (JR-CENTRAL Central)		5:30-23:00
	JR-WEST Travel Corner		9:00-20:00
	JR Tokai Tours Shin-Osaka Office	8:00-20:30	9:00-18:00
Osaka	Ticket Office (Central NO.12,13)		5:30-23:00
	Nippon Travel Agency TiS Osaka Branch (Travel Service Center OSAKA)		8:00-20:00
Kansai Airport	Ticket Office		5:30-23:00
Nara	Ticket Office		9:00-20:00
Sannomiya	Ticket Office (Central)		5:30-23:00
Okayama	Ticket Office		5:00-23:30
Tottori	Ticket Office		5:45-22:00
Yonago	Ticket Office		5:00-22:00
Sakaiminato	Ticket Office		7:10-18:30
Matsue	Ticket Office		4:50-21:30
Hiroshima	Ticket Office		5:20-23:00
Shin-Yamaguchi	Ticket Office		5:30-23:00
Shimonoseki	Ticket Office	5:30-22:30	
Takamatsu	Travel Service Center	10:00-18:00	10:00-17:30
Matsuyama	Travel Service Center	10:00-18:00	10:00-17:00
Tokushima	Travel Service Center		10:00-18:00
Kokura	Travel Service Center	11:00-19:00	10:30-18:00
Hakata	Travel Service Center	10:00-20:00 (Mon-Sat)	
		10:00-18:00 (Sun & Hols)	
		JR-KYUSHU Ticket Office 7:00-23:00	
Saga	Travel Service Center	10:30-19:00	10:30-18:00 (Sat)
	Ticket Office	10:30-18:00 (Sun & Hols)	
Nagasaki	Travel Service Center	10:30-19:00	10:30-18:00
Kumamoto	Travel Service Center	10:30-19:00	10:30-17:30
Oita	Travel Service Center	10:30-19:00	10:30-18:00
Miyazaki	Travel Service Center	10:30-18:00 (Mon-Sat)	
		10:30-18:00 (Sun & Hols)	
Kagoshima-Chūō	Travel Service Center	11:00-19:00	10:30-18:00